



CONTENT CLOUD

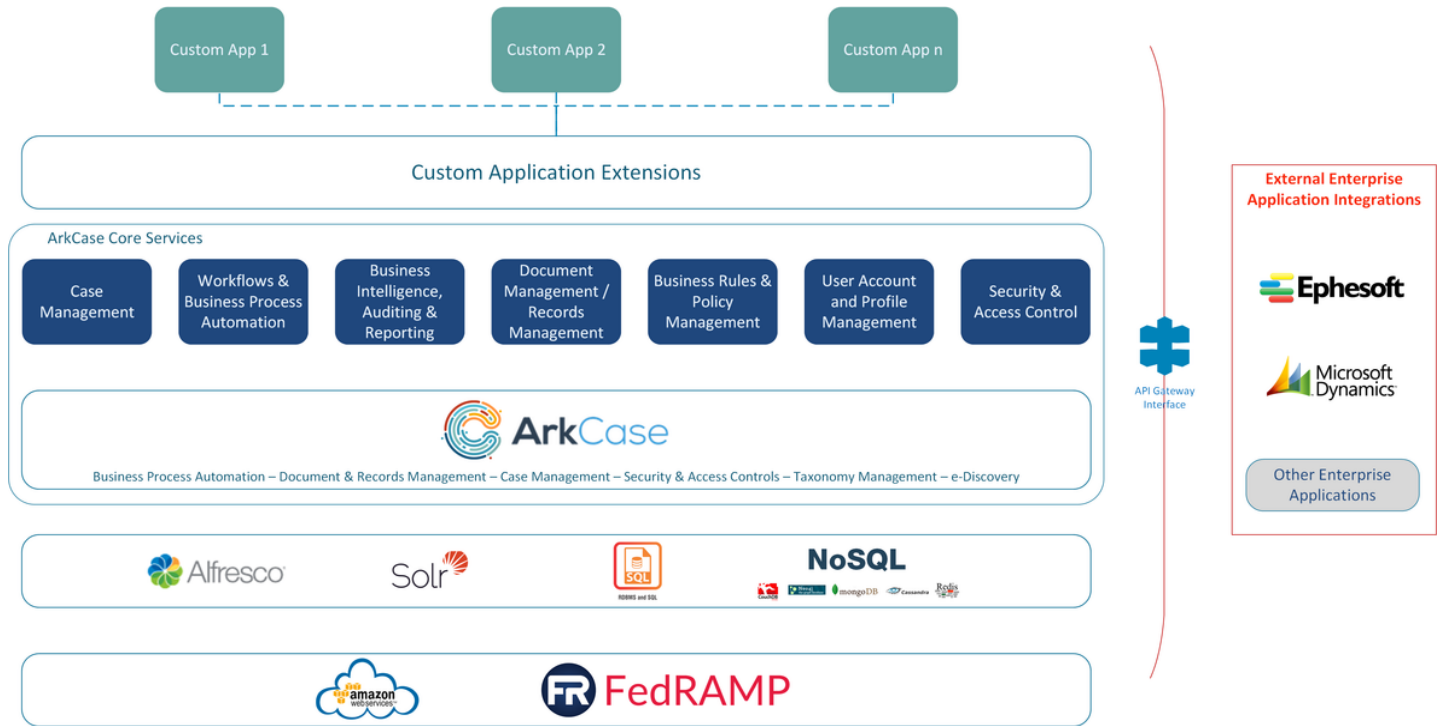
Armedia realizes that each organization's needs differ from one another and in many instances, a COTS product may not be able to satisfy all the requirements of an organization. For such instances, Armedia offers Armedia Content Cloud (ACC) – an operational and fully provisioned infrastructure that meets ISO-27001 requirements out-of-the-box – as a platform that provides:

- | | | | |
|-------------------------------------|---|---|---------------------------------------|
| Database Management | + | + | Document/Information Management |
| User Account and Profile Management | + | + | Records Management |
| Auditing and Reporting | + | + | Case Management |
| Contact Management | + | + | Task Management |
| Communications Management | + | + | Workflow Configuration and Management |
| Alerts and Notifications Management | + | + | Security and Access Control |

ECM On The Cloud



As a platform as a service (PaaS) offering, the ACC allows customers to meet agency requirements without major capital investment and with reduced technical staff. Armedia provides full, professional management of the PaaS offering, and the infrastructure supporting the PaaS includes professionally hosted servers, storage, network connectivity, and associated management systems. The ACC is composed of: the ArkCase case management system, the Alfresco enterprise content management (ECM) system, Ephesoft Intelligent Document Capture system, Pentaho for Business Intelligence and Reporting, and Solr for full text search and indexing.



ACC provides out-of-the-box solutions for:

- Legal Case Management + + Licensing Process Management
- Compliance Management + + Task Management
- Complaints Management + + FOIA/Public Records Request Processing
- Correspondence Management + + Human Resources Management

Armedia, a CMMI Level-3 Appraised, ISO 9001:2015 Certified, Veteran and Minority-Owned Small Business (VOSB/MBE), offers a workflow-driven, web-based platform designed to help organizations automate, analyze, manage, and operate more efficiently.

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